

Information Silos

- Orphan Database
- Patient Database
- Feeding Distribution List
- Uniform & Mattress List
- Training Attendance
- Social Grants
- Care Centre Attendees

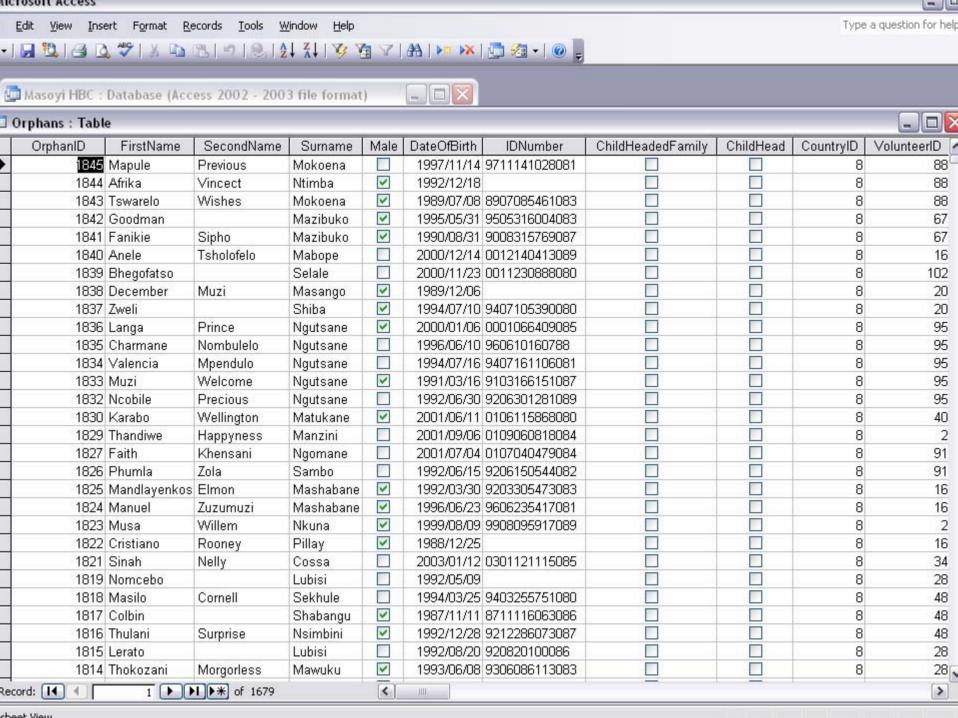


Disparate Systems

- Extensive Orphan Database (VB & Access)
- Various Excel Spreadsheets
- Various Manual Forms & Summaries



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2										
E1561		TRUE			_					17
A OrphanID	B FirstName	C SecondName	D Surname	E Male	F DateOfBirth	G IDNumber	H ChildHeadedFamily	ChildHead	J CountryID	K VolunteerID
Orphanio	Firstivame	Secondiname	Sumame	iviale		0012245685	Crilloneagedramily	Спионево	CountryID	VolunteenD
1687	Sazi	Pioner	Maphanga	TRUE	24-Dec-00		FALSE	FALSE	8	49
			, ,			9602215468				
1686	Terence	Admire	Sanderson	TRUE	21-Feb-96		FALSE	FALSE	8	75
1005	Ealiaia	labulila	Candaraan	EALCE	10-Mar-92	9203100543	EALCE	EALOE		7.5
1005	Felicia	Jabulile	Sanderson Mthomboth	FALSE		9411070404	FALSE	FALSE	8	75
1684	Petunia		i	FALSE	07-Nov-94		FALSE	FALSE	8	52
						0008161050				
1683	Nokwanda	Lucia	Malope	FALSE	16-Sep-00		FALSE	FALSE	8	52
4000		Б.		TOUT		9206276102	E 01.0E	E41.0E		F2
1682	Bonginkosi	Prince	Madalane	TRUE	27-Jun-92	U88	FALSE	FALSE	8	52
1681	Sydney	Machael	Mhlongo	TRUE	07-Apr-91		TRUE	FALSE	8	28
									_	
1680	Tonny		Mhlongo	TRUE	01-Jan-89		TRUE	TRUE	8	28
4070				E 41 O E		8809050633	E 0.1.05	544.05		20
1679	Beauty	Marry	Sanderson	FALSE	05-Sep-88	9910305556	FALSE	FALSE	8	28
1678	Ntokozo	Fortune	Mlangeni	FALSE	30-Oct-99		FALSE	FALSE	8	32
						9506120601				
1677	Nosifiso	Annitah	Mlangeni	FALSE	12-Jun-95		FALSE	FALSE	8	32
4070	-	_		TOUT		9109035767	FALOE	541.05		20
16/6	Thabiso	Travor	Mlangeni	TRUE	03-Sep-91	9211295610	FALSE	FALSE	8	32
1675	Tsepo	Welcome	Nhleko	TRUE	29-Nov-92		FALSE	FALSE	8	81
1010	Гооро	***************************************	Tunoko	11(02		0205240983	771202	177202		
1674	Hlobisile	Millicent	Mlimi	FALSE			FALSE	FALSE	8	40
4075				TD.		9201106068	= 41 ==	= 4==	_	
1673	Howard	Arthur	Mondlane	TRUE	10-Jan-92	088 961221391 <i>1</i>	FALSE	FALSE	8	19
▶ N\Sh	neet2 / Chart3	3 ∕Sheet4 \Dat	a/				< III			

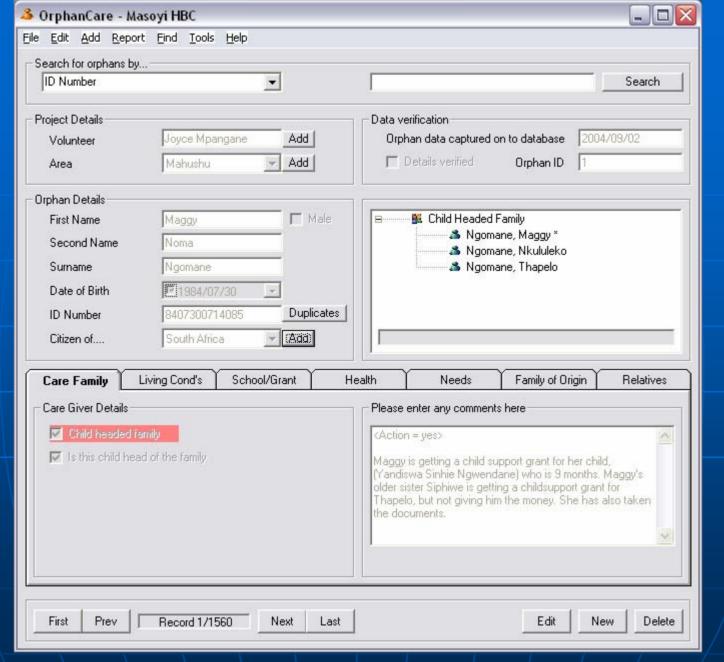


Orphan Care Orphan Care

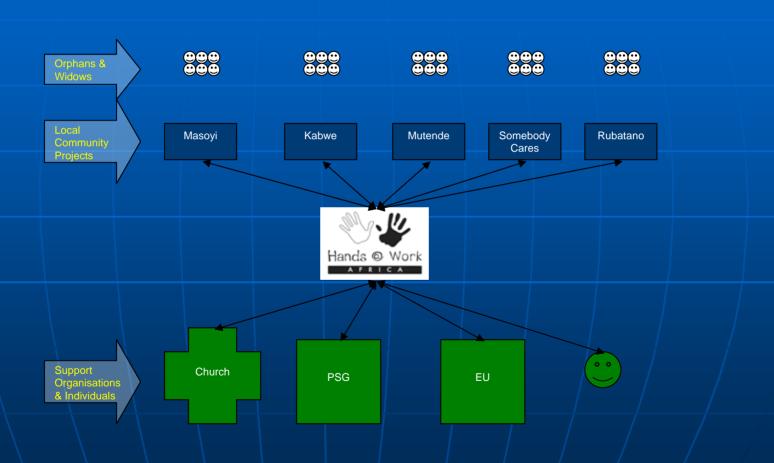
Source	Masoyi HBC	•
User	Administrator	T
Password		

Proceed

Quit



Information Flow





Issues Identified

- Duplication of efforts
- No 'single view' of OVC or Patient
- Major admin or assumptions needed to determine 3 direct service count
- No systematic review of data
- Simple data structures
- Excessive rewriting of data on forms



Information Strategy

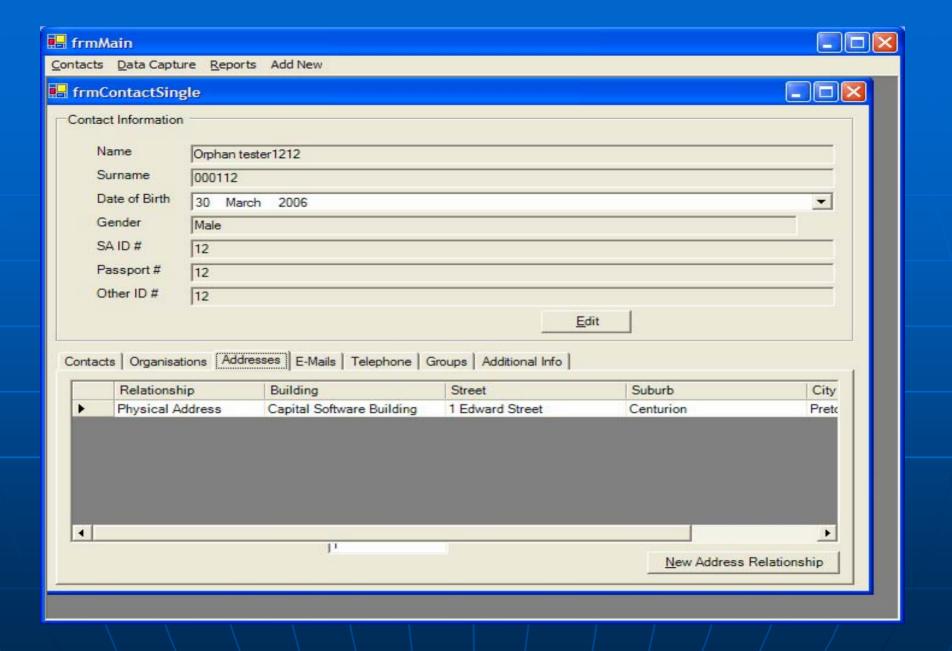
- Review
 - Indicators
 - Forms
 - Data Flow
 - Processes
 - Systems

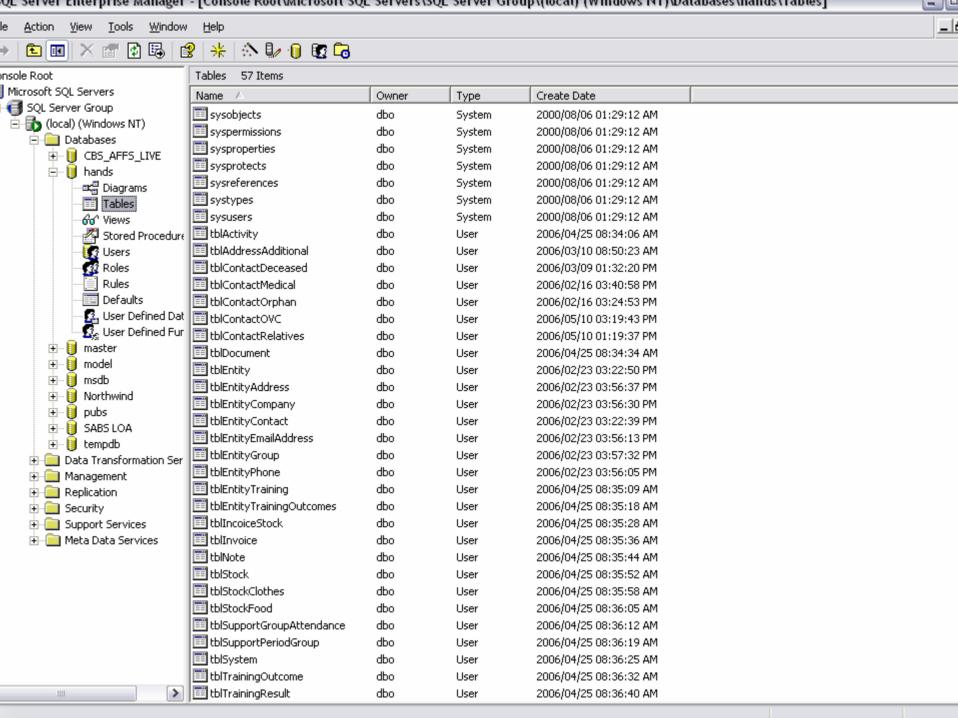


Information Strategy

- Develop Admin System
 - CRM & Intervention
 - Training & Group Attendance
 - Proposal Management
 - Financial
 - Central Web Repository
 - Collaboration Tools







Frustrations & Set Backs

- Line function duties
- Software development time frames
- Change in language
- Staff changes
- License Fees
- Time & Distance



Critical Success Factors

- Empower People to Do!
- Planning
- Change Management
- Testing
- Time
- Budget
- Minimise data capture requirements
- Maximise use & benefits for all



Information Strategy

